

# RFP #21350 – High Speed Back Up Internet Service – Questions and Answers

1. RFP states that primary DC is at 1111 Superior Avenue and that the district is planning for a secondary DC. Where do you want this circuit delivered?

The secondary circuit needs to be delivered to 1111 Superior Ave.

2. Is primary DIA circuit delivered to 1111 Superior Avenue today?

Yes

3. Is physical building entrance diversity required from primary DIA provider?

The current building only has one entrance for internet access and then feeds into our main data center on the 14th floor.

4. Is last mile fiber route and POP diversity required from primary DIA provider?

CMUSD will depend on the selected ISP to be the SME and advised CMUSD on best practices when providing internet access to the district.

5. If yes, does the district have primary DIA route maps that can be shared?

No

6. Is the preference to have a *different* second carrier for this backup service or can the primary and secondary circuit be the same provider?

The District is looking for a provider to fulfill all the requirements of the scope of work. If the primary provider can demonstrate an alternate path for back up service that should be indicated in their response. If the primary service provider cannot meet all requirements for the scope of work that should be indicated in their response.

7. Is this second circuit considered 100% E- rate able or outside the E rate window?

This RFP is not E-Rate.

8. Is DDoS protection/mitigation required with this service or can this be contracted for separately?

This is a required service by the secondary ISP, but we are open to hear what the other service options are.

9. Is Web filtering required with this service or can that be contracted for separately?

Web filtering isn't required, but it is listed to see what other web filtering service are being offered and how does it compare with the CMSD's current filtering platform.

10. Is there a preference to have the DIA service provider own the last mile network, or is a fiber-based resale arrangement acceptable?

CMSD will depend on the selected ISP to be the SME and advised CMSD on best practices when providing internet access to the district.

11. Is the contract start date firm on July 1<sup>st</sup>, 2022?

The July 1, 2022 start date is not firm. The start date will be as soon as possible.

12. Can the signed contract still be executed by July 1<sup>st</sup>, 2022, but have the circuit and billing start at a later date to allow for installing the circuit past July 1<sup>st</sup>?

Yes